



# Consensus Script Document

<b>Item</b>	
<b>Criteria Summary—item covers</b>	
<b>Key Factors Summary—included here are</b>	

### Strengths proposed for the consensus report

<b>Strength</b> (feedback ready comment)	<b>Rationale</b> (what information supported your decision to select and write the comment)	<b>Item</b>

### Strengths not included

- 1.

### OFIs proposed for the consensus report

<b>OFI</b> (feedback ready comment)	<b>Rationale</b> (what information supported your decision to select and write the comment)	<b>Item</b>

### OFIs not included

- 1.

### Scoring discussion during Consensus Week.

**Commented [A1]:** This spot is a reference for site visit in case the team needs to reference or use other OFI's that exist if all other higher priority items have been cleared up at site visit.



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### EXAMPLE:

<b>Item</b>	<b>5.1</b>
<b>Criteria Summary—item covers</b>	
how the workforce environment is built so that it's supportive and effective. Included in the overall requirements are: assessing WF capacity/capability; recruiting, hiring, placing, and retaining WF members; organizing and managing the WF; preparing the WF for changing capacity/capability needs; ensuring workplace health, security, and accessibility; and supporting the WF via services, benefits and policies.	
<b>Key Factors Summary— included here are</b>	
MVV (P1.2); three core competencies; work environment; strategic advantages 1-8 & strategic challenges 1-6; strategic opportunities SO1 and SO2;	

### Strengths proposed for the consensus report

<b>Strength</b> (feedback ready comment)	<b>Rationale</b> (what information supported your decision to select and write the comment)	<b>Item</b>
<b>The applicant has a well-deployed process to assess workforce capability and capacity through the talent management process including staffing, volunteers, and used in partnership with Associated Government Employees (AGE).</b>	<b>8 of 9 examiners identified this in their feedback.</b>	<b>a(1)</b>
<b>The applicant ensures workplace health and security through monthly review of progress toward goal, unexpected events and best practices has enabled the applicant to meet identified security goals for the last four years. Approaches appear to be fully deployed at all sites and evidence of evaluation and improvement in processes was evident.</b>	<b>4 examiners identified this as a strength. Possible conflict with 1 OFI that we need to review.</b>	<b>b(1)</b>

### Strengths not included

1. Systematic approaches are used to recruit and retain employees. Great comment but didn't incorporate into feedback due to the slightly higher impact of the other comments chosen and there could be a conflict with a(2) OFI. No examiners mentioned issues with excluding this strength.



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### OFIs proposed for the consensus report

OFI (feedback ready comment)	Rationale (what information supported your decision to select and write the comment)	Item
The Deployment of workforce environment approaches to the workforce segments of volunteers and physicians is unclear.	6 examiners identified this OFI	a,b
Not sure if there's a truly systematic process to recruit, hire, place, and retain new workforce members to match the diversity of the hiring and patient community. Important because of the linkage to "Being the preferred employer in communities served."	5 examiners identified this as an OFI	a(2)

### OFIs not included

1. Unclear whether the workforce policies/benefits are tailored to meet the needs of a diverse workforce. Comment didn't rise to the "vital few" plus part of the intent is covered in the a(2) OFI.
2. Measures for workforce security are unclear. The comment conflicts with the b(1) strength, however feedback from one examiner (AB) indicates we may want discussion during the consensus call.
3. Unclear how applicant retains new workforce members (Strategic advantage: high retention of employees). Stand-alone comment is covered in a(2) OFI but want to check-in with team during consensus – "so what" of current OFI is on the topic of diversity and may want to consider this "so what" instead.